

Public Offer Agreement

AirLink VPN — software licence and subscription terms

Offered by PT Global Megah Mandiri (Indonesia)

Version 1.0 · Effective date: 23 May 2026

This Public Offer Agreement (the “Agreement” or “Offer”) is a legally binding offer addressed by **PT Global Megah Mandiri**, a company registered in the Republic of Indonesia (the “Company”, “we”, “us” or “our”), to any individual or legal entity (the “User” or “you”) who accesses, downloads, installs, registers for, or uses the AirLink VPN application and related services (the “Service”). In accordance with applicable law, this document constitutes a public offer; performing any of the actions described in Section 3.2 constitutes full and unconditional acceptance of this Offer and the conclusion of this Agreement on the terms set out below.

1. Definitions

1.1. “Service” means the AirLink VPN client software for supported platforms, the associated account system, servers and any related documentation and updates made available by the Company.

1.2. “Application” means the AirLink VPN client distributed for Windows and Android directly by the Company and for iOS and macOS through Apple’s App Store.

1.3. “Account” means the personal record created to identify the User and to provide access to the Service.

1.4. “Subscription” means a paid plan granting access to the Service for a defined period.

1.5. “Parties” means the Company and the User collectively.

2. Subject of the Agreement

2.1. The Company grants the User the right to use the Service on the terms of this Agreement, and the User undertakes to use the Service in accordance with this Agreement and applicable law.

2.2. The Service provides an encrypted network connection (a virtual private network) intended to protect the confidentiality of the User’s internet traffic and to allow connection through servers in various locations.

2.3. The Application is built on the open-source *sing-box* core and is distributed in object-code form. Open-source components remain governed by their respective licences.

3. Status of the Offer and Acceptance

3.1. This document is an official, public and irrevocable offer of the Company within the meaning of applicable civil legislation, addressed to an unlimited number of persons.

3.2. Acceptance of this Offer is performed by any of the following actions: (a) downloading or installing the Application; (b) creating an Account or signing in; (c) connecting to the Service; or (d) purchasing a Subscription. Any such action signifies that the User has read, understood and fully agreed to this Agreement.

3.3. If the User does not agree with any provision of this Agreement, the User must not accept the Offer and must not use the Service.

4. Accounts and Registration

4.1. Certain features require an Account. The User undertakes to provide accurate information (including a valid email address) and to keep it up to date.

4.2. The User is responsible for maintaining the confidentiality of credentials and for all activity carried out under the Account, and must promptly notify the Company of any unauthorised use.

4.3. The Company may refuse, suspend or terminate an Account in case of breach of this Agreement or applicable law.

5. Licence

5.1. Subject to this Agreement, the Company grants the User a personal, limited, non-exclusive, non-transferable and revocable licence to install and use the Application on devices the User owns or controls, for the User's own lawful use.

5.2. The software is licensed, not sold. All intellectual property rights in the Service remain with the Company and its licensors.

5.3. The User shall not, except as permitted by mandatory law, decompile, reverse-engineer, modify, sublicense, rent, resell or create derivative works of the Application, nor remove any proprietary notices.

6. Fees, Payment, Renewal and Refunds

6.1. The Service may be offered free of charge and/or on paid Subscriptions. Applicable prices, billing periods and features are displayed at the point of purchase prior to payment.

6.2. Paid Subscriptions are billed in advance for the selected period. Where payments are processed through an app store or a third-party payment provider, the rules of that store or provider also apply.

6.3. Unless the User cancels in due time, Subscriptions may renew automatically for successive periods at the then-current price. The User can manage or cancel renewal through the Account settings or the relevant store account.

6.4. Unless otherwise required by mandatory consumer-protection law or expressly stated at purchase, fees are non-refundable. Statutory withdrawal rights, where applicable, are honoured.

6.5. The User is responsible for any taxes, levies or duties applicable to a purchase, except for taxes on the Company's net income.

7. Acceptable Use

7.1. The User may use the Service to secure the User's own internet connection and protect the User's privacy, in compliance with all applicable laws and this Agreement.

8. Prohibited Use

8.1. The User shall not use the Service to:

- (a) engage in or facilitate any unlawful, fraudulent, infringing or harmful activity;
- (b) distribute malware, conduct network attacks, send spam, or attempt unauthorised access to any system or network;
- (c) infringe intellectual-property or other rights of any party;
- (d) interfere with, disrupt or impose an unreasonable load on the Service or its infrastructure;
- (e) circumvent usage limits, or resell or sublicense access without the Company's written permission;
- (f) use the Service in any manner that violates the rights of others or applicable law.

8.2. The Company may suspend or terminate access for any breach of this Section.

9. Privacy and Data Protection

9.1. The Company processes personal data in accordance with its Privacy Policy, published at <https://airlink-vpn.com/privacy>, which forms an integral part of this Agreement.

9.2. The Company operates on a no-activity-logs principle: it does not record the User's browsing history, DNS queries, or the destinations connected to through the Service.

10. Service Availability

10.1. The Service is provided on an "as is" and "as available" basis. The Company aims for high availability but does not guarantee uninterrupted or error-free operation and may modify, suspend or discontinue features at any time.

11. Intellectual Property

11.1. "AirLink", the AirLink logo and all related materials are the property of the Company or its licensors. Nothing in this Agreement transfers any such rights to the User except the limited licence in Section 5.

12. Disclaimer of Warranties

12.1. To the maximum extent permitted by law, the Service is provided without warranties of any kind, whether express or implied, including implied warranties of merchantability, fitness for a particular purpose and non-infringement.

13. Limitation of Liability

13.1. To the maximum extent permitted by law, the Company and its affiliates shall not be liable for any indirect, incidental, special, consequential or punitive damages, or for any loss of data, profits or goodwill, arising out of or relating to the use of, or inability to use, the Service.

13.2. To the maximum extent permitted by law, the Company's total aggregate liability arising out of or relating to the Service shall not exceed the amount paid by the User to the Company for the Service during the twelve (12) months preceding the event giving rise to the claim.

14. Indemnification

14.1. The User agrees to indemnify and hold harmless the Company from any claims, damages or expenses arising from the User's breach of this Agreement or misuse of the Service, to the extent permitted by applicable law.

15. Term, Suspension and Termination

15.1. This Agreement is effective upon acceptance and remains in force while the User uses the Service.

15.2. The User may stop using the Service and close the Account at any time.

15.3. The Company may suspend or terminate access in case of breach of this Agreement or where required to protect the Service or other users. Provisions that by their nature should survive termination will survive.

16. Changes to the Offer

16.1. The Company may amend this Agreement from time to time. The current version is published at <https://airlink-vpn.com/terms> with the effective date indicated. Continued use of the Service after changes

take effect constitutes acceptance of the amended Agreement.

17. Force Majeure

17.1. Neither Party is liable for failure to perform caused by circumstances beyond its reasonable control, including acts of God, war, civil unrest, network or power failures, or acts of public authorities.

18. Governing Law and Disputes

18.1. This Agreement is governed by the laws of the Republic of Indonesia, without regard to conflict-of-law rules.

18.2. The Parties shall seek to resolve disputes amicably. Failing that, disputes shall be subject to the competent courts of Indonesia, unless mandatory law of the User's residence provides otherwise.

19. Miscellaneous

19.1. If any provision of this Agreement is held invalid, the remaining provisions remain in full force.

19.2. The Company may assign this Agreement in connection with a merger, acquisition or transfer of assets.

19.3. This Agreement, together with the Privacy Policy, constitutes the entire agreement between the Parties regarding the Service and supersedes prior understandings.

19.4. Notices to the Company may be sent to the contact addresses below; notices to the User may be sent to the email associated with the Account.

19.5. In case of any discrepancy between language versions of this Agreement, the English version prevails.

20. Company Details

Legal name	PT Global Megah Mandiri
Jurisdiction	Republic of Indonesia
Registered office	Jl. Daan Mogot, Tangerang, Banten 15560, Indonesia
In operation since	2009
Product	AirLink VPN (since 2022)
Website	https://airlink-vpn.com
Support email	support@airlink-vpn.com
General / legal email	info@airlink-vpn.com
Phone / WhatsApp	+62 813-6348-3644
Business registration (NIB) / Tax ID (NPWP)	Provided to counterparties and reviewers on request

By accepting this Offer (Section 3.2) the User confirms agreement with all of its terms. This document is published at <https://airlink-vpn.com/assets/legal/public-offer.pdf>